Envision Unlimited Provides Notices Following Data Security Incident

Envision Unlimited ("Envision") experienced a data security incident that may have involved personal and/or protected health information belonging to certain current and former patients and is providing notice of this incident to impacted individuals.

On June 3, 2026, Envision identified potential unauthorized activity within its network, and immediately initiated an investigation. Envision engaged independent cybersecurity experts to assist with the process. As a result of the investigation, Envision determined that certain files may have been accessed or acquired without authorization. Envision then undertook a comprehensive review of those files and, on or about October 28, 2026, learned that personal information of some individuals was contained within the potentially affected data. Envision worked diligently to collect and identify contact information sufficient to directly notify as many potentially impacted patients as possible. Envision issued individual notification to individuals impacted on or around November 5, 2026.

Envision is providing this additional notice to alert potentially impacted individuals who may not receive notice due to insufficient address information.

The information may have included individuals' names in combination with Social Security numbers, driver's license or state identification number, and Protected Health Information.

Envision has established a toll-free call center to answer questions and address concerns related to the incident and can be reached at 1-800-405-6108 Monday to Friday from 8:00 a.m. to 8:00pm EST, excluding U.S. holidays. The call center will remain open to assist potentially impacted individuals under the deadline to enroll in credit monitoring services on February 5, 2027.

Representatives have been fully versed on the incident and can answer questions or concerns you may have regarding the protection of your information.

We are providing the following information to help those wanting to know more about steps they can take to help protect themselves and their information:

What steps can I take to protect my information?

- Please notify your financial institution immediately if you detect any suspicious activity on any of your accounts, including unauthorized transactions or new accounts opened in your name that you do not recognize. You should also promptly report any fraudulent activity or any suspected incidents of identity theft to proper law enforcement authorities.

- You can request a copy of your credit report, free of charge, directly from each of the three nationwide credit reporting agencies. To do so, free of charge once every 12 months, please visit www.annualcreditreport.com or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting agencies is listed at the bottom of this page.
- You can take steps recommended by the Federal Trade Commission to protect yourself from identify theft. The FTC's website offers helpful information at www.ftc.gov/idtheft.

How do I get a copy of my credit report?

You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting http://www.annualcreditreport.com/, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print this form at https://www.annualcreditreport.com/cra/requestformfinal.pdf. You also can contact one of the following three national credit reporting agencies:

- *Equifax*, P.O. Box 740241, Atlanta, GA 30374, 1-800-525-6285, www.equifax.com.
- *Experian*, P.O. Box 9532, Allen, TX 75013, 1-888-397-3742, www.experian.com.
- *TransUnion*, P.O. Box 2000, Chester, PA 19016, 833-799-5355 , www.transunion.com/get-credit-report.

How do I put a fraud alert on my account?

There are two kinds of general fraud alerts you can place on your credit report—an initial alert and an extended alert. You may want to consider placing either or both fraud alerts on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. You may have an extended alert placed on your credit report if you have already been a victim of identity theft and provide the appropriate documentary poof. An extended fraud alert is also free and will stay on your credit report for seven years. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at http://www.annualcreditreport.com. Military members may also place an Active Duty Military Fraud Alert on their credit reports while deployed. An Active Duty Military Fraud Alert lasts for one year and can be renewed for the length of your deployment

How do I put a security freeze on my credit reports?

Under U.S. law, you have the right to put a credit freeze, also known as a security freeze, on your credit file, for up to one year at no cost. The freeze will prevent new credit from being opened in your name. A security freeze is designed to prevent potential creditors

from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit.

You must separately place a security freeze on your credit file with each credit reporting agency. There is no fee to place or lift a security freeze. For information and instructions on how to place a security freeze, contact any of the credit reporting agencies or the FTC identified above. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement. After receiving your freeze request, each credit bureau will provide you with a unique PIN or password. Keep the PIN or password in a safe place as you will need it if you choose to lift the freeze.

A freeze remains in place until you ask the credit bureau to temporarily lift it or remove it altogether. If the request is made online or via phone, a credit bureau must lift the credit freeze within an hour. If the request is made by mail then the bureau must lift the freeze no later than three business days after receiving your request.